

Step by step process for ordering insulin pumps and CGM.

1. __Patient: Attend diabetes education/diabetes technology class
2. __Patient: Select product and company name. Do online tutorials.
3. __Patient: Send 2 weeks of BG reports or downloads to the nurse
4. __Physician: Sign Certificate of Medical Necessity (CMN) forms
5. __Physician: Enter DME order and specify fax form sent. Allow 3 days.
6. __Nurse: Fax signed CMN forms to Healthnet
7. __Patient: Communicate Tricare approval or denial letter to nurse. Expect in 1-2 weeks.
8. __Patient: Arrange for medical supply vendor and shipping date
9. __Patient: Inform nurse of shipping date
10. __Physician: order NFDR supplies, saline, or insulin vials at pharmacy if needed. Allow 3 days.
11. __Nurse and Patient: Schedule training date
12. __Physician: Determine insulin pump orders or CGM settings
13. __Nurse: If insulin pumping, review and sign back-up plan form. Complete new school forms.
14. __Patient: Attend training and remember ongoing communication

Additional supply questions:

1. Ask medical supply vendors about including adhesive liquids, remover liquids, or transparent dressings to secure insertion sites.
2. Brand names:
 - a. Skin Tac
 - b. Mastisol (request Detachol remover, too)
 - c. IV Skin Prep
 - d. Tegaderm dressing or Polyskin
3. Other adhesive tips:
 - a. www.grifgrips.com